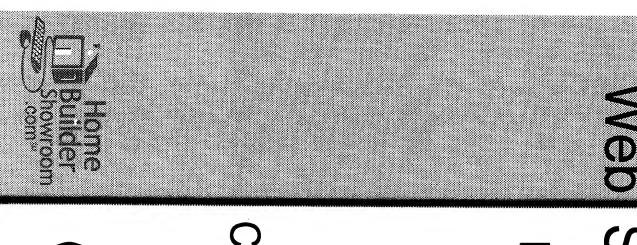


### aka Home Builder Showroom . com Patent Application Exhibit for Builders On Line Assistant, Concepts Presentation:

- HBS' The Showroom Concept
- HBS' The Old-Way & New Way
- HBS' Demo Pre-view
- HBS' Key Tools & Tool-Concepts
- HBS' Strategy & Solution Partners
- Technology "edge"
- Legacy System Integration
- Virtual "Job-Site"

APPENDIX III



# Web! Showroom Concepts:

Linking Builder, buyer & suppliers; together for

"Standards & Extras On Line"

+

Creating a Builders' "Vertical Market (& Better Sales, Prices & Service) Demand Side Management at "Point of Selection" for



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# built the site solutions for:

Standard and customized solutions

nexus for product, data base & e-Business

"B-2-C" (Builder to Customer)

"B-2-B" (Builder to Supplier, vendor or "Sub-")

"B-2-M" (Builder to Manufacturer)

"B-2-MIL" (Builder to Mother-in-law, etc, etc.)

Net market maker = Virtual Job-site + Buying Group management

Link to legacy systems



## old way (without the Home Buyers Showroom)

The old way is difficult in many ways

- Many decisions not well organized
- Many people staff, brokers, family & friends
- Many showrooms, catalogs & brochures
- Many vendors, manufacturers & trades
- Many sources of Info: builder, sellers, industry
- Many places to shop: retail, distributor, on-line
- Too little time



# new way by the System

The New way made easy by

- Decisions organized and processed
- People "meet" all in 1 place
- 1 "showroom" for all catalogs & Info.
- Builder brand names & custom offerings
- 24 hours / 7 days a week = lots of time
- Key product info for "fit & finish"
- View by room, style, design vs. trade
- "Shopping cart" to consider, wish or select



## the Builder / G.C.

- Improve the customer "experience"
- Offers more choices

(or the appearance of more choices)

Better decisions - industry decision "rules"

- Update products and info
- Track product sales & quick alerts & approvals
- Improve "shelf life" Product & Brand Mgt.
- Sell more extras Up-selling tools:
- Show features, groupings and values
- Show price as a value (ie @ \$1/360 = / Week)

# Helps Ithe Builder / G.C. (Continued)

- Supports Lead-time
- For discussions, meetings & decisions
- For financing & appraisal
- For Contractors, Vendors & Manufacturers
- Deadlines are monitored by Project or Unit
- Questions & correspondence log & clip-board
- Faster decisions with "drill down" technology
- Faster decisions with photo-navigation & logic
- Deposit payments by credit-card online



### Helps

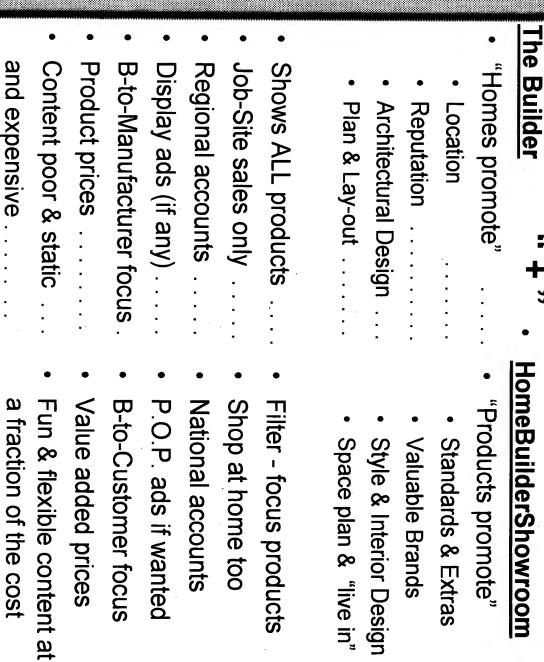
# Manufacturers: (better prices & service)

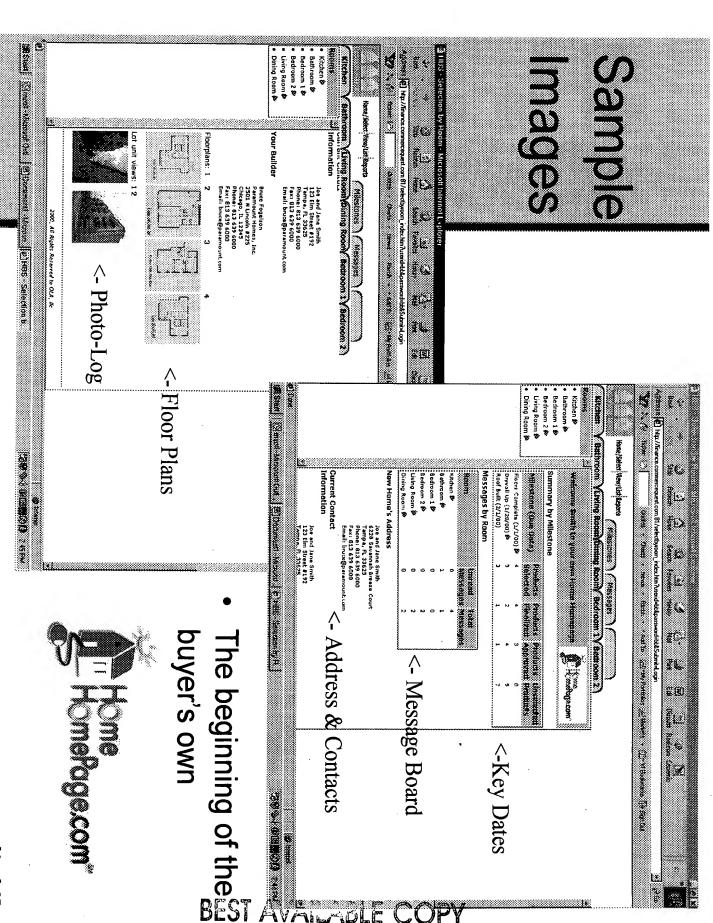
- Targeted marketing to end-user-buyers
- View end-user-buyer (via the builder)
- "Point of purchase" to builder AND end-user-buyers
- Up-sell more extras & discretionary sales
- Know builders standard (in general)
- Know buyers "shopping cart" and orders
- Supply side E.S.P. or Pre-Purchase Order info
- Save on catalogue distribution & up-dates
- End-user "connection" for warrantee & services
- Introduce new products & test market in real time
- Promote sale items in real time
- Disintermediation or not !?! Builder's direct sales ?!?

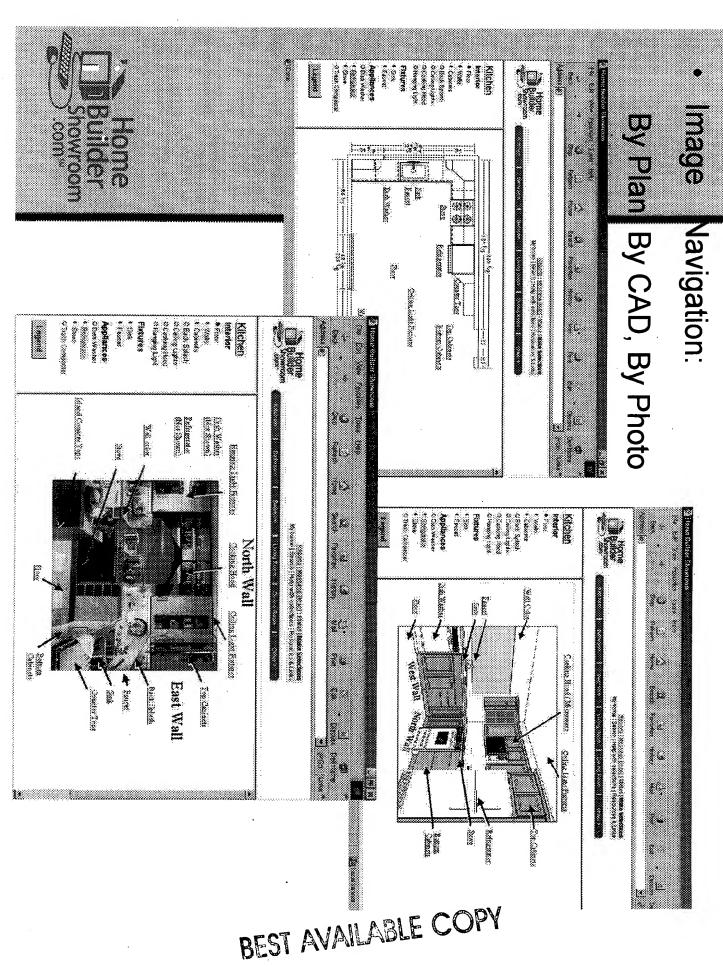


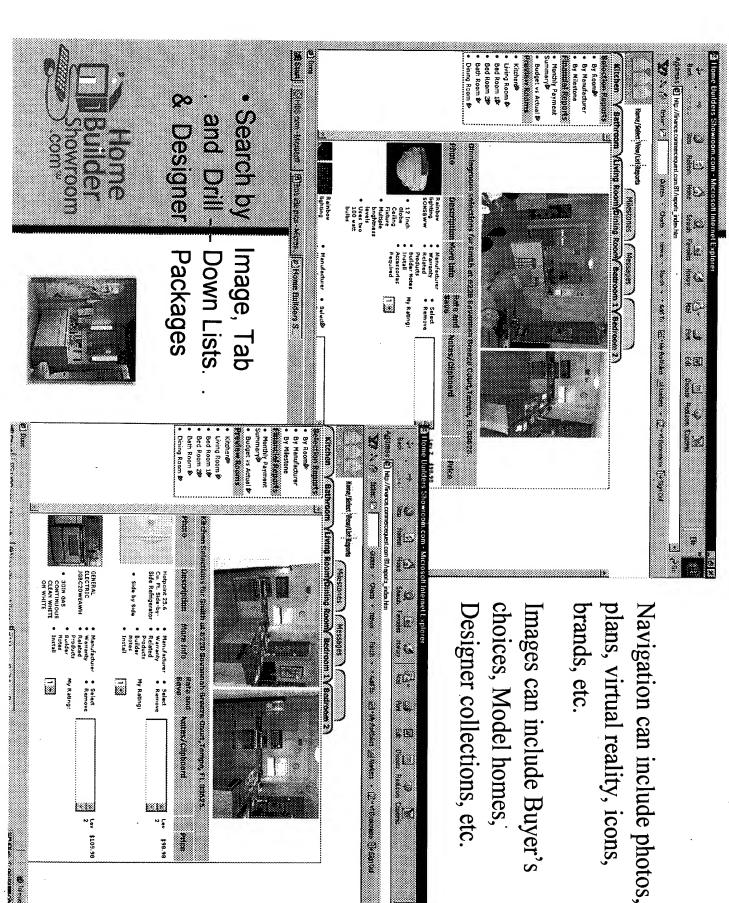
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## Creates Synergies:

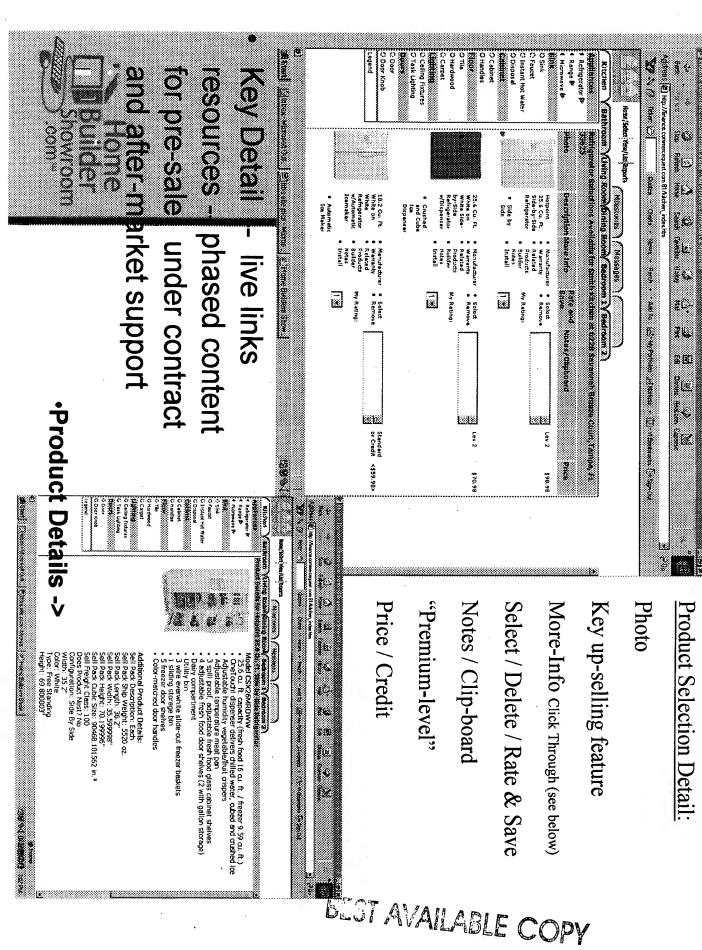


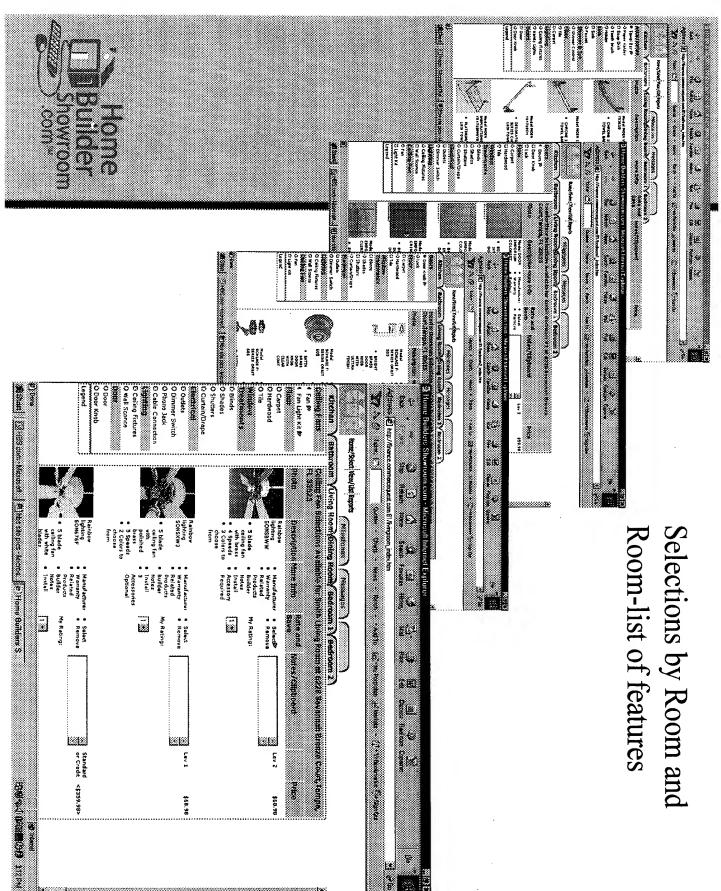




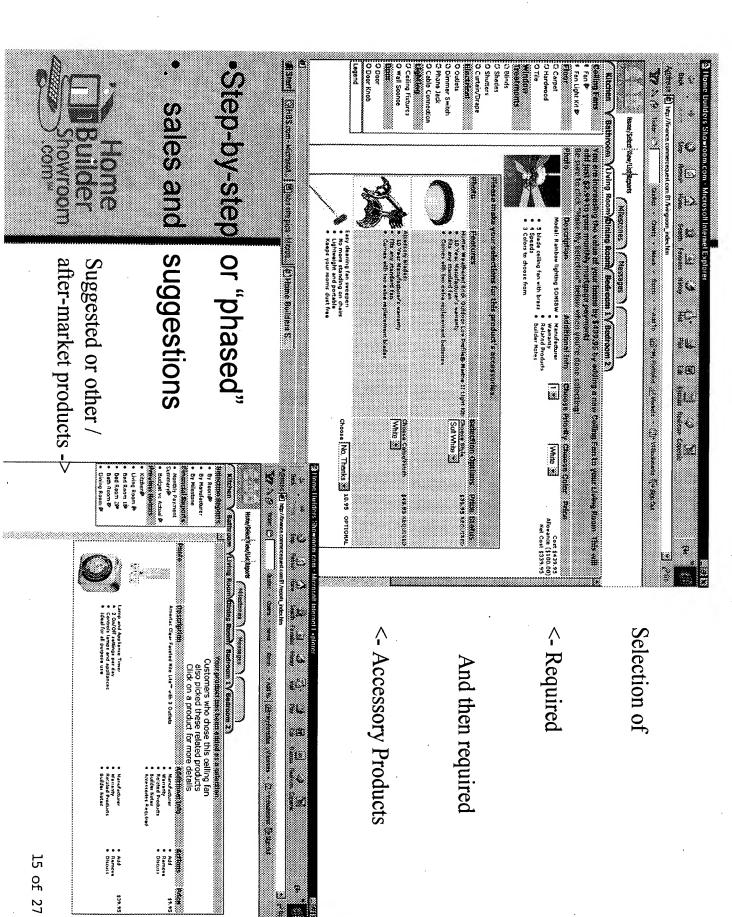


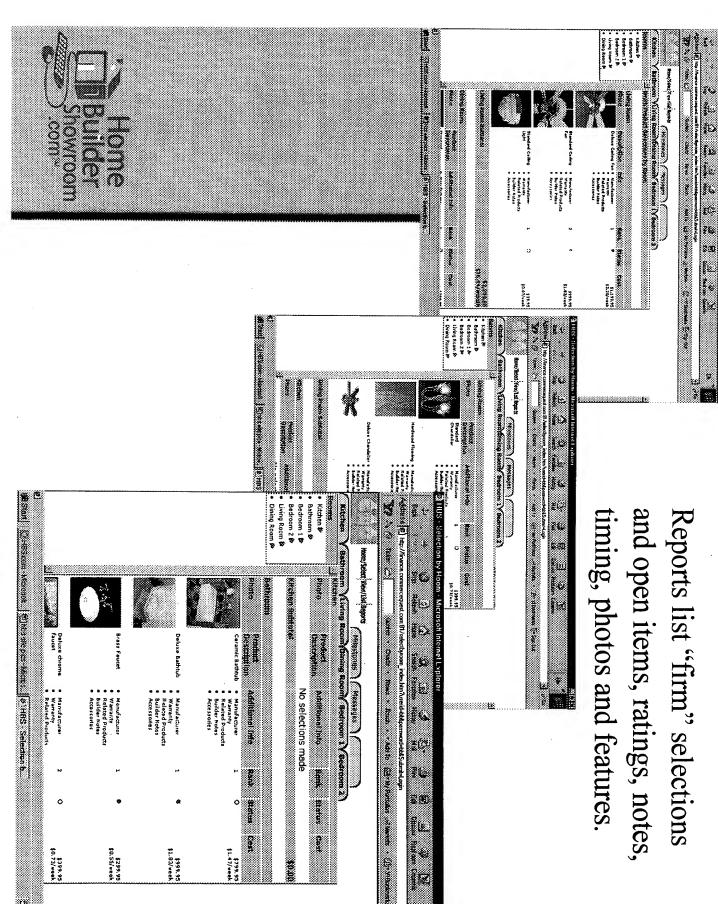
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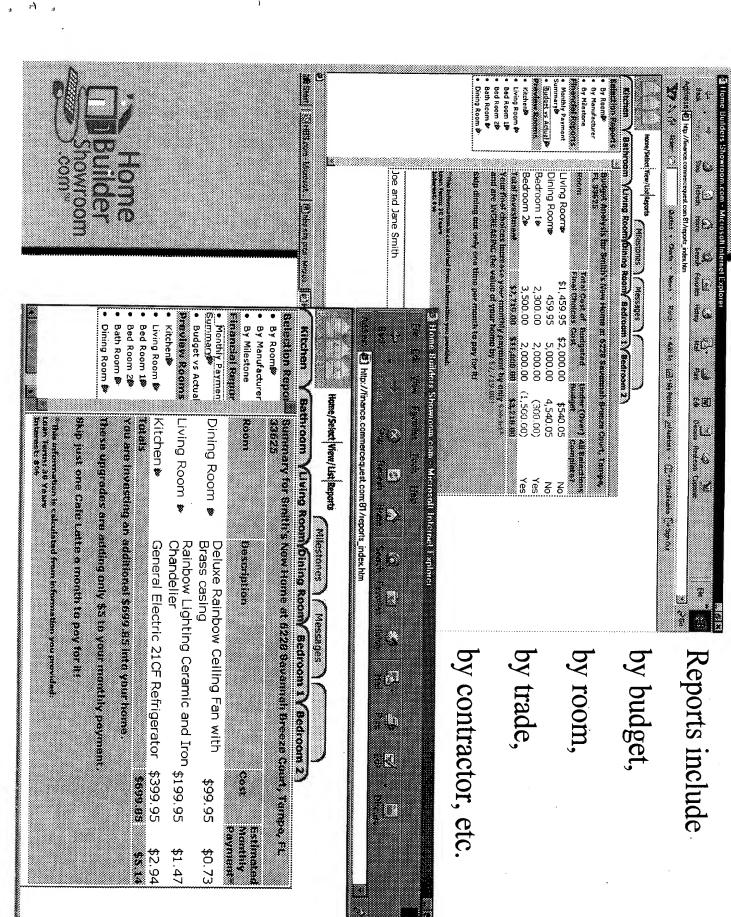


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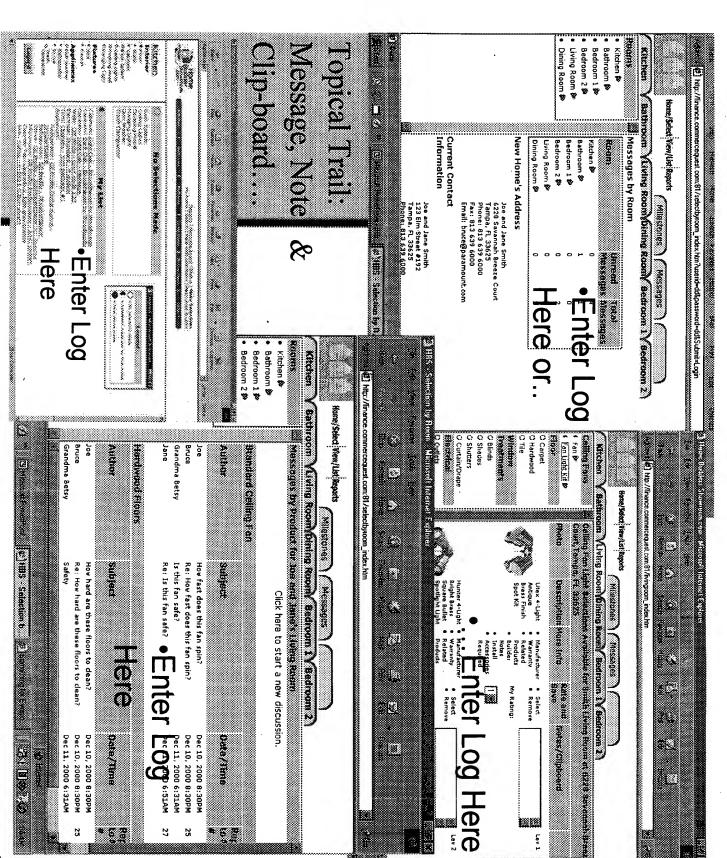


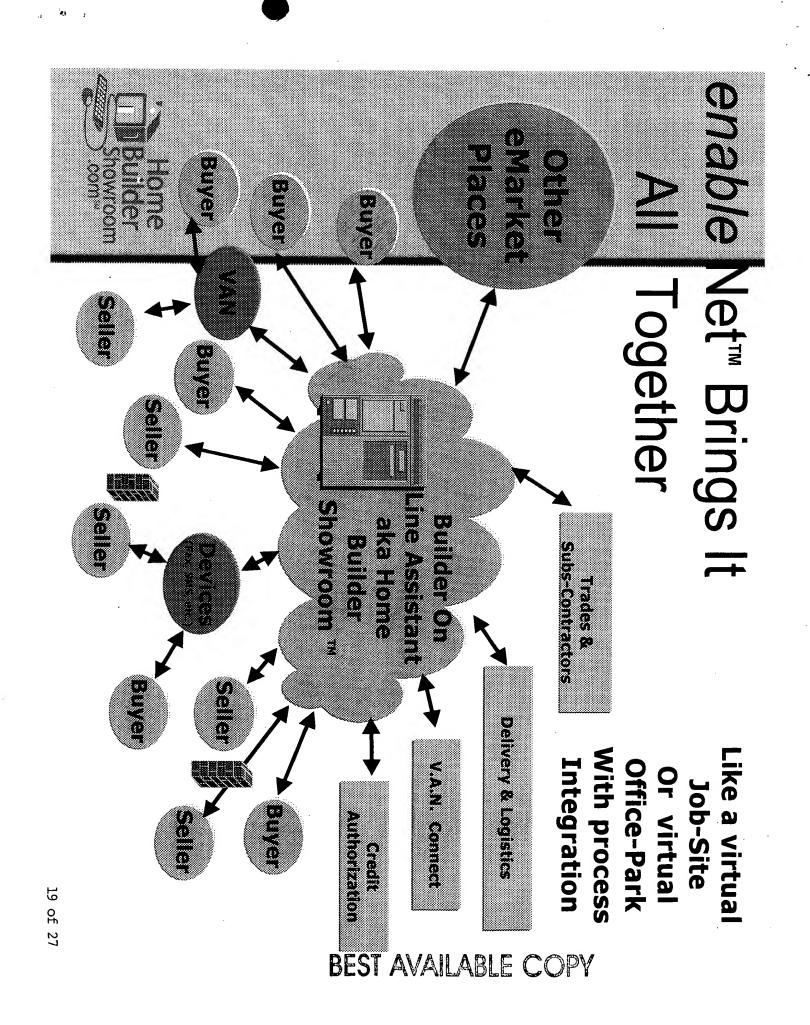


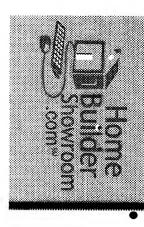
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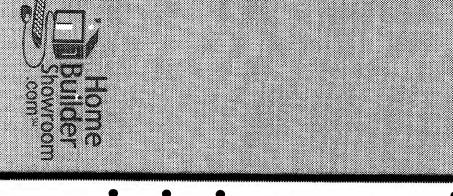






### Generall Features:

- Buyer-centric design to maximize C-2-B use
- capture Builder-centric database to maximize info
- B-2-B and B-2-M and C-2-M business process integration
- Maximum flexibility for growth in traffic & transactions
- Maximize "data mining" obtains the best B-2-C marketing
- Buying "group" power Designed for discounts
- environment & Microsoft SQL Server database IBM WebSphere Java development



# End | User / Buyer Functions:

- **Buyer Product Selections**
- Navigation (by room, style, trade, image, etc.)
- **Buyer Account Admin**
- Registration and Profile
- Choices and Selections, wish list, rate & save Login and Access – with guest keys
- **Buyer Selection Reports** Personal Portfolio - Clip Board & Scrap Book
- **Buyer Financial Reports**
- Buyer Discussion Group/Log/Journal

### Builder

## Selection Functions:

- "Home Page" with info & content
- Deadlines with calendar & time lines
- Navigation by
- Thumbnail, icons, photos, top bar tabs
- Choices equal to view chosen. No Dead-ends Folder "tabs" to select Room, Trade, Etc
- hyperlinks within page body to product, manufacturer, details, specifications, etc.
- View / Summary by
- Reports
- Log, Discussion Group
- Selections by room, trade, timing, etc.



# Product | Selection Features:

## Product Selection - Short list

- Selected, vs. need to select vs. optional
- "My List" selected but not finalized / rated
- Selected locked &/or verified by builder
- Presentation by milestone date & not if passed
- Product info updated by builder for price, credit
- Standard presented first, with accessories
- Upgrade 1, 2, 3,... followed by accessories
- Or just accessories & after-market or not





### Features:

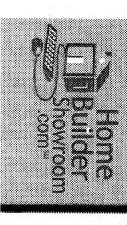
- Buyer Registration & Login
- C.R.M. information
- Security for buyers and guests

Prospect vs. Under Contract vs. Post-Close

- Builder's product preferences
- **Builder information**

Product preferences, vendors & local Subs

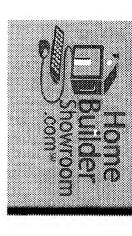
- Project information
- Model information Unit (lot) information
- Including milestones & dates for lot
- Builder's standards & extras by room



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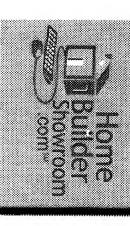
## Features & Functions:

- Full audit trail every view & pause
- e-mail notifications
- To buyer for C.R.M., milestones, etc.
- To vendors/subs to pre-warn/bid/etc.
- To builder for buyer visits or selections
- Calculators and \$/value comparisons
- Buyer "net" cost / month, week, %, etc. Standard & Builders own credit allowed
- Min / max margins & special pricing rules
- Budgets & sub-budgets.
- Loan pmts, calculations & approvals
- Best resale products, sales, values, etc



## Other | Features (Cont.)

- Web-enabled, online entry of
- builder information and product preferences
- vendor & manufacturer information
- Support "dynamic", context sensitive ads
- Buyer deposits by credit card
- Post Sales Support -
- "Location sensitive" search & market info
- B-2-B integration with vendors (B-2-V) and manufacturers (B-2-M)
- Match buyer preferences to find builder or focus on that builder's product match





### Picture Features:

Custom HomeHomePage.com Pre-Sale C.R.M. / Directed Marketing Pre-Qualifications/Best Buyer Profiler Demand - Side E.S.P. / "Shelf Life" Brand Mgt. Supply - Side / Job - Site E.S.P. & Pre-P.O.s Legacy Systems Integration Purchase Order Verification with Others, Subs, Etc Data Driven – Web Enabled Systems type after Market Support

